There are a few ways you can go about downloading the My GoBus app.

You can open the App store; or if you're on an Android phone, you can open the Play Store

Then tap search on the bottom right. In the search bar, type in My GoBus.

The correct app will have a green logo with GoBus written inside. The "Go" will be in white, and the "Bus" will be in black.

When you locate that, tap Get or Install. Once the download is done, click Open to open the app. Or you can open the app from the homescreen.

Alternatively, you can use voice commands to tell Siri to download the app by saying "Hey Siri, find My GoBus app in the App Store".

Additionally, you can open the app once you have it downloaded by saying "Open My GoBus app".

You can also check your text messages to see the text we sent on the 28th of October where you can see your log in email/username and temporary password, as well as a "bit.ly" link you that can tap to find the app to download.

This will work whether you have an Apple or Android phone.

Simply click on the blue bit.ly link